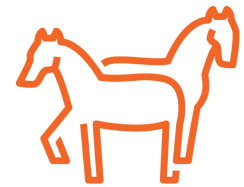


A photograph of a person's hand holding a small brown dog's paw on a grassy field. The dog is looking up at the hand. The background is a bright, sunlit grassy area.

FAQ DOCUMENT FOR ZOETIS SUPPLIERS

Frequently Asked Questions



Q: Is Zoetis Inc. a subsidiary of Pfizer Inc.?

A: No, Zoetis Inc. is now a stand-alone company.

Q: Will the purchase order format stay the same?

A: The purchase order format will remain the same.

Q: Will purchase orders issued prior to Zoetis Day 1 and Separation Day be honored?

A: Yes. As they directly apply to Pfizer's Animal Health (and/or Zoetis) business, POs will continue to be honored by Zoetis. All Terms & Conditions, Ship To and Invoice to information will remain in effect for these POs as well.

Q: Will the purchase order Terms & Conditions change?

A: No, the Terms & Conditions on all current POs will remain the same.

Q: Where do suppliers direct questions related to purchase orders?

A: Please follow the current process or contact the buyer listed on your PO.

Q: Will supplier credit applications be completed for those suppliers creating Zoetis accounts?

A: No, Zoetis credit reference documents should be used to create new accounts.

Frequently Asked Questions



Q: Where should supplier invoices be sent?

A: Please send invoices to the “bill to” address displayed on the purchase order. “Bill to” addresses have been changed to reflect the Zoetis legal entity.

To ensure prompt and accurate payment of all invoices submitted by your company, please review the following invoicing instructions:

When invoicing Zoetis, your invoice **must** specify:

- Invoice number, date, terms, your complete company name and payment address, quantities, PO line number, unit prices, extensions and a final Net Amount Due (before any discounts)
- Items purchased against a purchase order must clearly reference the applicable PO number on the invoice
- Invoices that do not reference purchase orders must include a Zoetis contact name

Note: Any invoice without a purchase order number or the name of a Zoetis colleague will NOT be processed and will be rejected.